

# State Library of South Australia Strategic Plan 2018-2020

## Our mission

We will ensure that current and future generations enjoy, experience and learn from our South Australiana collections and world knowledge collected and preserved for their use; we will provide research and information services, events and programs to enrich access.

## Our context

Under the mandate of the *Libraries Act 1982*, we connect people to knowledge about South Australia and the world. To do that, we respond to and engage with evolving community and stakeholder expectations, changing technological environments, and emerging research and practice innovations in library and related professions. We are active participants in the achievement of State Government priorities, and continue to strengthen our partnership with National and State Libraries Australasia. We collaborate with organisations and individuals in the arts and learning sectors to achieve common goals for the benefit of our communities.

As public sector employees, our values are:

- Professionalism
- Service
- Collaboration and Engagement
- Sustainability
- Courage and Tenacity
- Trust
- Respect
- Honesty and Integrity

## Our purposes

The State Library of South Australia's core purposes are to collect and maintain the documented history of the State and provide access that connects people with our resources and world knowledge. To support these, we contribute to the wellbeing of the State by providing culturally enriching opportunities to our communities and we develop workforce and organisational efficiency, capability and capacity to achieve our mission.

### Collect

Build and maximise use of collections and create content

### Maintain

Guarantee access for present and future generations through a wide range of preservation strategies

### Connect

Support learning and research for the community's social and economic benefit

### Contribute

Contribute to and enrich the cultural life of the State through our collections, buildings and community events

### Capability

Develop efficiency, capability and capacity through our skilled people and effective work practices

*We keep alive the memories and stories of generations of South Australians – knowing who we are and learning from our past are vital to understanding our present and creating our future.*

# Outcomes for 2018-2020

## Purpose

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## Outcomes

Increase the amount of contemporary South Australian material

Explore ways to generate greater use of our general and unique heritage collections

Take full advantage of technologies to display collections and make them accessible

Facilitate open access so that customers can find, use and share content safely and easily

Actively work with community members, providing them with the tools and skills to create new content and add value to our collections using our data

Continue to provide long term stewardship of our rich physical collections

Implement a trusted digital repository to provide reliable long-term access to our digital collections

Develop and implement our statutory responsibility to collect "born digital" material

Strengthen internal capability and capacity to effectively administer rights management

Through user experience practices, put customers at the centre of all our service development

Make it easy for customers to access our content and services

Actively engage with our customers to enhance their research and digital literacy skills to facilitate access to collections

Enable equitable access to collections and services

Provide facilities that are welcoming, safe and inclusive and meet the needs of our customers

Explore opportunities for customers to use new and emerging information technologies

Actively engage with South Australians through a range of contemporary and innovative programs

Increase our reach into the wider South Australian community

Contribute to the strength and resilience of communities and individuals through engagement with their documented heritage

Build and utilise the expertise of our people to achieve our purposes

Foster a positive culture which embraces innovation and creative risk taking

Align our organisation and decision-making structures to best deliver on our purposes

Actively seek out and identify mutually beneficial partnership and collaboration opportunities, both internally and externally

Improve business analysis and use of data for effective and timely decision-making